



## Covered California's Service Centers 2018-19 Operating Hours

### **Agent Service Center**

**Phone:** (877) 453-9198

[agents@covered.ca.gov](mailto:agents@covered.ca.gov)

### **CEC/PBE Help Line**

**Phone:** (855) 324-3147

### **Hours of Operation:**

Monday thru Friday, 8:00 a.m. to 6:00 p.m.

Saturdays and Sundays, Closed

### **Extended Hours of Operation:**

Tuesday, January 15, 8:00 a.m. to 8:00 p.m.

### **Holiday Closure:**

Tuesday, December 25, Christmas Day

Tuesday, January 1, New Year's Day

### **Covered California for Small Business (CCSB) Service Center**

**Phone:** (855) 777-6782

[shop@covered.ca.gov](mailto:shop@covered.ca.gov)

### **Hours of Operation:**

Monday thru Friday, 8:00 a.m. to 5:00 p.m.

Saturdays and Sundays, Closed

### **Holiday Closure:**

Tuesday, December 25, Christmas Day

Tuesday, January 1, New Year's Day

### **Consumer Service Center**

**Phone:** (800) 300-1506

### **Monday, October 15, 2018 through January 15, 2019**

Monday thru Friday, 8:00 a.m. to 8:00 p.m.

Saturday, 8:00 a.m. to 6:00 p.m.

Sunday, Closed

### **Altered Hours of Operation:**

Monday, December 10, 8:00 a.m. to 10:00 p.m.

Tuesday, December 11, 8:00 a.m. to 10:00 p.m.

Wednesday, December 12, 8:00 a.m. to 10:00 p.m.

Thursday, December 13, 8:00 a.m. to 12:00 a.m.

Friday, December 14, 8:00 a.m. to 12:00 a.m.

Saturday, December 15, 8:00 a.m. to 12:00 a.m.

### **Holiday Closure:**

Monday, December 25, Christmas Day

Monday, January 1, New Year's Day